



Appzillon Agency Banking

Take the Bank to the Customer

Appzillon Agency Banking from i-exceed helps banks serve the customers at their premises.

Instant customer onboarding

Comprehensive customer servicing

End to end agent management

Extensive support for peripheral devices

Core system agnostic

Key Features

- Agent enablement, dashboard, and workflows
- Lead management including creation, assignment, and amendment
- Instant onboarding of customers using e-KYC
- Support for consumer banking products and services

Strong Performer in Digital Banking Engagement Platforms 2019

2nd largest number of customer wins for digital banking systems 2019

Niche player in the MQ for Mobile Application Development Platforms 2018

Solution Benefits

-  Expand banking reach
-  Improve operational efficiency
-  Faciliate doorstep banking
-  Enhance customer engagement

Appzillon Edge



Rich Functionality: All solutions in Appzillon Digital Banking provide rich in-built functionality that leverages decades of experience in building banking solutions that are cutting-edge and delightful to use at the same time.



Multi Experience Support: Appzillon uses a single code base for all supported experiences such as mobile, web, kiosk, etc. This approach makes it easy to introduce new features across channels quickly.



Personalized Experience: Appzillon includes a rich repository of personalisation elements to help deliver a user experience that is unique and personalized for each and every customer.



AI Powered: Appzillon includes a repository of machine learning models that can be seamlessly integrated into various areas such as chatbots, omni-search, etc.



Platform Driven: All solutions have been developed using Appzillon Development Platform. The platform driven approach provides unparalleled flexibility in developing, delivering, and maintaining digital solutions.



Modular: Appzillon follows a micro-app based architecture that breaks down features into granular yet fully functional units / digital assets that are reusable and modular. These can be combined together to build complex solutions.



Agile and Flexible: Appzillon uses industry standard technologies. It follows a robust and performance driven scalable architecture to support secure interactions and high volumes.



Robust Security: All solutions follow the industry benchmark for enterprise security to ensure that data security and integrity is maintained at all times with zero compromises.